Measurements and Expected Outcomes

99.9% uptime for State of Michigan wide area network every year.

Asset management system will auto discover 90% of all IT assets within the state and link with the state's financial system by 2005.

Online services accessible to 80% of Michigan residents by 2007- even those who do not own computers.

A full suite of state services available online by adding a minimum of five (5) additional online services each year.

Broadband services available to more than 70% of Michigan citizens and businesses by 2007. Wireless infrastructure in place for Michigan Government by 2007.

Statewide initiatives compliant with privacy audits at 90% compliancy by 2007.

Comprehensive statewide technology disaster recovery plans for critical systems finalized by 2007.

90% of all intrusions and viruses are repairable within 2 hours.

Statewide enterprise systems certified and accredited for proper security controls by 2006.